

# Non-Discrimination Notice

Integrated Home Care Services complies with federal civil rights laws. We do not discriminate on the basis of race, color, national origin, age, disability, or sex. That means we will not exclude you or treat you differently because of these things.

For those with special needs or who speak a language other than English, we offer these services at no cost to you:

- Qualified sign language interpreters
- Help from qualified interpreters in the language you speak
- Written materials in the language you speak.
- Written material in large print, electronic or other formats

If you need these services, call 844.215.4264

If you have hearing or speech loss and use Telecommunication Relay Services (TRS) or a Text Telephone (TTY), dial 711 to connect to the TRS operator.

If you feel that Integrated Home Care Services did not give you these services or treated you differently due to a reason listed above, you can file a grievance.

Our Enterprise Chief Compliance Officer & Vice President serves as our Civil Rights Coordinator.

File by mail, email or phone:

- Mail: G. Galiano, Esq., Enterprise Chief Compliance Officer & Vice President  
Integrated Home Care Services  
3700 Commerce Parkway  
Miramar, FL 33025
- Phone: 844.215.4264
- Email: [compliance@ihcscorp.com](mailto:compliance@ihcscorp.com)

Our Enterprise Chief Compliance Officer & Vice President can assist you in filing a grievance.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

- On the Web: Office for Civil Rights Complaint Portal  
<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
- By Mail: U.S. Department of Health and Human Services  
200 Independence Avenue  
SW Room 509F, HHH Building  
Washington, DC 20201
- By Phone: 800.368.1019 or for (TDD) 800.537.7697

Complaint forms can be found at: <https://www.hhs.gov/ocr/office/file/index.html>