



Reporting Fraud, Waste and Abuse Is Your Duty !!!!

How do I report compliance and FWA issues?

- ☎ Call IHCS' 24-Hour Ethics & Compliance Hotline @ **954.381.7954**
- ✉ Email IHCS' Compliance / Ethics Office @ compliance@ihcscorp.com
- **I H C S Privacy Officer – Donna M. Gale – 844.215.4264, Ext. 7494**

You may also report suspected fraud, waste, abuse, or neglect, using one of the following avenues:

- AHCA Consumer Complaint Hotline: **888.419.3456** or
- Florida Attorney General's Office: **866.966.7226** or
- Florida Medicaid Program Integrity Office: **850.412.4600** or
- Medicaid Fraud & Abuse Complaint Form: <https://apps.ahca.myflorida.com/mpi-complaintform>
- Medicare Office of Inspector General: **800.447.8477**

Concerns regarding retaliation for reporting

IHCS' management and employees are not allowed by law to retaliate or take any retaliatory measures against an employee, provider, or member who in good faith reports a suspected fraud and abuse activity and/or files a Qui Tam Suit. This includes the practice of terminating, suspending, demoting, threatening, harassing and/or discriminating solely for report suspected Fraud, Waste or Abuse.

The False Claims Act provides protection for whistleblowers.